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Disclaimer:

This is not a government document and is only a specification of terms of using the services of Element Development Group (further on as “Element”). The contents of this document are protected by the copyright law. Most of the contents will refer and will be directed towards the largest group of users of Element services; currently USA and Canada.

ElementBot Terms of Service

By using ElementBot, you are automatically agreeing the following terms of service and transaction handling:

A. Donations:

- As a part of our donation policy, any donations to Element are non-refundable.
- Taxes exclude from any payments to Element, by sending in any funds to Element, you are automatically sending those funds as a donation - the same limitations apply.

B. Support

- Non-necessary or “joke” support requests are not allowed and can lead to a “support void” - Element will stop providing you support in all ways.
- By requesting support you agree to follow out support guidelines:
 - Only server owners (owners of the server support was requested for) can request “lvl 3” support - this is support that is handled directly by Element and can change the most sensitive information, such as resetting every possible setting.
 - Only server moderators (moderators/administrators of the server support was requested for) can request ”lvl 2” support - support changing server settings on a small scale, or resetting server settings only. Identity can be proven by changing bot’s nickname (...).
 - Only account owners can request “lvl 1” support - you cannot request support for anyone or on behalf of anyone, “lvl 1” support category is user-based and includes Element Premium, data deletion and such.

C. Services

A. ElementBot

- Spamming ElementBot is strictly forbidden and can lead to a support void and/or a ban from specified Element services, additionally everything will be reported to Discord

B. ElementAPI

- Any abuse/spam of ElementAPI is strictly forbidden and can lead to a support void and/or a ban from specified Element services

Element & copyright

ElementBot, ElementAPI and ElementBlog are a property of Element. Element is the owner of all the content included on any of those platforms.

A. ElementBot

- Contents of ElementBot are publicly available, except the backend and website of ElementBot. ElementBot is public under few conditions - by using ElementBot you automatically agree to those conditions:
 - ElementBot is made by Element (Element Development Group), claiming the bot as your own is a violation of our terms of service and the copyright law.
 - ElementBot Website is made by Element, claiming the website as your own is a violation of our terms of service and the copyright law.

B. ElementAPI

- The following conditions apply for the *public part* of ElementAPI. The private part of ElementAPI is a strict property of Element and should not be accessed by any third party applications/services. By using ElementAPI you agree to the following conditions:
 - ElementAPI is made by Element, claiming the API as your own is a violation of our terms of service and the copyright law.
 - ElementAPI is intended to be used for fair purposes only, therefore cannot be used for any “destructive” purposes or any purposes endangering the freedom or the privacy of any of Element’s clients.

C. ElementBlog

- ElementBlog’s content is public and can be used by third party applications/ services/blogs/content creators (...) - you are free to quote any part of ElementBlog without any limitations, therefore your content can be monetized. The only condition is indicating the source - for example: “- from blog.elementbot.net”.
- Element reserves the right to have the quote removed on request.

Note: Breaking any copyright law related conditions may lead into Element taking a legal action.

Privacy policy and data handling

Any data obtained by Element is stored in a database secured by Element's security and encryption system. Well-known and authorized third parties (such as Google) may access some specific content (this only applies to Element Website - Google may access some information such as cookies in order to display relevant advertisements).

Element will never have access nor save personal information that is not your Discord username, discriminator, id, profile picture and the email linked to your account. Data on payments (for example Element Premium) will not be stored in our database for security purposes.

By using any Element services you agree to our Privacy policy and data handling conditions.